BUSINESS PROCESS MAPPING: HOW TO

Process <name>

INPUTS
- Source Actor(s)
- Event-trigger
- Data Documents

ACTIVITIES
- Automated solution(s)
- DATA: view/ transformation
- Views/Reports/Queries

OUTPUTS
- Destination Actor(s)
- Event-trigger
- Data Documents

Enablers
Regulatory RULES
Internal RULES

Process interface ("handshake")

Business Context for process mapping
Information processing/ Data transformation

Business process

Purpose
Tasks in sub-processes
Inputs: Sources
Input Data: Key Attributes
Business Rules Applicable
Data Transformation (Processing)
Outputs: Destinations
Output Data: Key Attributes
Exceptions handling
User Role (DOER, USER, MANAGER)
Triggers/Events (Input/Output)
Process Automation (technology)
Handshake Points
Pain Points identified
Potential Changes (scale/impact)
Acceptance Criteria for changes

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