	BA's Handover check-list	
Customers	Key stakeholders	
	name, contact details	
	communication style role and attitude	
	frequency of communication	
	log of communications	
	communication granularity level	
	interests - common ground to share	
	Key business function/process owner name, contact details	
	communication style	
	role and attitude	
	frequency of communication	
	log of communications	
	communication granularity level interests - common ground to share	
	Business end users	
	name, contact details	
	communication style	
	role and attitude communication granularity level	
	interests - common ground to share	
Current activities	Project manager	
	name, contact details	
	communication style	
	interests - common ground to share Team members	
	name, contact details	
	communication style	
	attitude and motivation	
	interests - common ground to share	
	Key milestones	
	Solution(s)	
	Components	
	Documentation	
Provided BA services	BA Plan	
	Deliverables (Completed/Outstanding)	
	Established KPIs	
Delivered solutions	Current state	
6.0	Release cycle	
	Involved third parties	
	Solution components	
	Documentation	
	what is available and where (soft/hard copies) is documentation up-to-date?	
⇔∨⇔	Queue of Enhancements/Change requests	
}• [Known Pain points/issues/who raised	
5/15	Known solution defects	
	Reported by	
	(name, contact details)	
Autea	Reported on date	
www.aoteastudios.com	Current status	
	Assigned to	
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Holp Deale		
Help Desk	In-house	
	Application monitoring	
	Vendor	